

Scheduling and Rationality

Peter Dolog dolog [at] cs [dot] aau [dot] dk E2-201 Information Systems March 8, 2007



Scheduling & Tracking



Why Are Projects Late?

An unrealistic deadline established by outsiders

Changing customer requirements not reflected in schedule changes

An honest underestimate of the effort required to do the job

Predictable and/or unpredictable risks that were not considered at project start

Technical difficulties that were not foreseen



Why Are Projects Late?

Human difficulties that were not foreseen

Miscommunication among project staff

A failure by project management to recognize that the project is falling behind schedule and a lack of action to correct the problem



Scheduling Principles

Compartmentalization—define distinct tasks

Interdependency—indicate task interrelationships

Effort validation—be sure resources are available

Defined responsibilities—people must be assigned

Defined outcomes—each task must have an output

Defined milestones—review for quality



Pressman 2000 Effort Allocation



"front end" activities



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Questions Addressed by Scheduling

Completion date? On Schedule? Within Budget? Critical Activities? How can the project be finished early at the least cost?



PERT Project Network





Pert Chart with Milestone Time Label





Activity Scheduling

Earliest start time Earliest finish time Latest start time Latest finish time







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Critical Path

Longest path through a network Minimum project completion time







Activity Slack

Definition: Slack is the amount of time an activity can be delayed without delaying the project



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7	Strength Analysis	13 d	24/08/05		12/09/05	۳	0%	\$ 0,00	0 d			
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9	Structure	28 d	01/06/05	٠	08/07/05	۳	0%	\$ 162.000,00	56 d			
10	Fuel Storage	28 d	14/06/05	*	21/07/05	•	0%	\$ 0,00	0 d			
11	Control Surfaces	24 d	20/07/05		23/08/05	•	0%	\$ 43.200,00	24 d			
12	Control Surfaces	0 d	20/09/05		20/09/05	•	0%	\$ 0,00	0 d			
13	Electronics	4 mo	05/09/05		26/12/05		0%	\$ 562.400,00	298 d			
14	Hydraulic Systems	60 d	05/09/05		28/11/05	•	0%	\$ 108.000,00	60 d			
15	Avionics	65 d	05/09/05		05/12/05	•	0%	\$ 260.000,00	130 d			
16	CAS Design	54 d	05/09/05		18/11/05		0%	\$ 194.400,00	108 d			
17	ILS/VLS Systems	80 d	05/09/05		26/12/05	•	0%	\$ 0,00	0 d			
18	Propulsion	3,2 mo	08/09/05		07/12/05		0%	\$ 106.600,00	55 d			
19	Engine Mount Design	22 d	08/09/05		10/10/05	•	0%	\$ 39.600,00	22 d			
20	Thrust/weight Analysis	19 d	17/10/05		10/11/05	۳	0%	\$ 41.800,00	19 d			
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13	Electronics	298 d	0 d	4 mo		05/09/05	26/12/05		
18	Propulsion	55 d	0 d	3,2 mo		08/09/05	07/12/05		
19	Engine Mount Design	22 d	0 d	22 d		08/09/05	10/10/05		
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	Frame	28 d	0 d	100%					\checkmark		
	Avionics	65 d	0 d	100%							
	CAS Design	54 d	0 d	100%					\checkmark		
2	Design Team 2	180 d			01/06/05	۳	07/12/05	٠	\checkmark		
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	Hydraulic Systems	60 d	0 d	100%							
	CAS Design	54 d	0 d	100%					\checkmark		
	Fuel Logistics	14 d	0 d	100%					\checkmark		
3	Engineer Team 2	112 d			01/06/05	۳	05/12/05	۳	\checkmark		
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1	Design Team 1	\$ 32	\$ 310.050,00	\$ 14.850,00	\$ 0,00	\$ 324.900,00			
	Structure	\$ 37.	\$ 37.800,00	\$ 0,00	\$ 0,00	\$ 37.800,00			
	Frame	\$ 72.	\$ 58.050,00	\$ 14.850,00	\$ 0,00	\$ 72,900,00			
	Avionics	\$ 113	\$ 117.000,00	\$ 0,00	\$ 0,00	\$ 117.000,00			
	CAS Design	\$ 97.	\$ 97.200,00	\$ 0,00	\$ 0,00	\$ 97.200,00			
2	Design Team 2	\$ 34	\$ 345.825,00	\$ 675,00	\$ 0,00	\$ 346.500,00			
	Structure	\$ 72.	\$ 72.225,00	\$ 675,00	\$ 0,00	\$ 72.900,00			
	Control Surfaces	\$ 43.	\$ 43.200,00	\$ 0,00	\$ 0,00	\$ 43.200,00			
	Hydraulic Systems	\$ 101	\$ 108.000,00	\$ 0,00	\$ 0,00	\$ 108.000,00			
	CAS Design	\$ 97.	\$ 97.200,00	\$ 0,00	\$ 0,00	\$ 97.200,00			
	Fuel Logistics	\$ 25.	\$ 25.200,00	\$ 0,00	\$ 0,00	\$ 25.200,00			
3	Engineer Team 2	\$ 27	\$ 273.075,00	\$ 825,00	\$ 0,00	\$ 273.900,00			
	Structure	\$ 89.	\$ 88.275,00	\$ 825,00	\$ 0,00	\$ 89.100,00			
	Avionics	\$ 14:	\$ 143.000,00	\$ 0,00	\$ 0,00	\$ 143.000,00			
	Thrust/weight Analysis	\$ 41.	\$ 41.800,00	\$ 0,00	\$ 0,00	\$ 41.800,00			
4	Implementation Team 1	\$ 77.	\$ 77.400,00	\$ 0,00	\$ 0,00	\$ 77.400,00			
	Structure	\$ 37.	\$ 37.800,00	\$ 0,00	\$ 0,00	\$ 37.800,00			
	Engine Mount Design	\$ 39.	\$ 39.600,00	\$ 0,00	\$ 0,00	\$ 39.600,00			
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Scheduling Methods: Strengths

These methods are useful prior to and during a project

They are straightforward in concept and are supported by software

Graphical representation of the project's tasks help to show the task interrelationships

Highlighting the project's critical path and task slack time allows to focus on critical aspects of project-time, costs and people

Project management software usually provides excellent project tracking documentation

These methods are applicable in a wide variety of projects.



Scheduling Methods: Weaknesses

Project tasks have to be clearly defined as well as their relationships to each other

Do not deal very well with task overlap. They assume the following tasks begin after their preceding tasks end

They are only as good as the time estimates

By design, the project manager will normally focus more attention on the critical path tasks than other tasks, which could be problematic for near-critical path tasks if overlooked



Tracking: Elementary Metrics

Unit of measure	Characteristics addressed
Counts of physical source lines of code	Size, progress, reuse
Counts of staff-hours expended	Effort, cost, resource allocations
Calendar dates	Schedule
Counts of software problems and defects	Quality, readiness for delivery, im provement trends





Tracking - Manpower & Effort



Figure 13: Rate curve. The actual effort values are plotted against the distribution.



Figure 14: Cumulative curve. The actual effort values are plotted against the distribution.

Steen Andersen, Peter Stegenborg Larsen, Carsten Lindholst: *Evaluation and Evolution of Navi - a Web Based Tool for Project Planning and Tracking*, Masters Thesis, Computer Science, Aalborg University, 1998. Peter Dolog, SOE, Scheduling and Rationality





Tracking - Lines of Code & Defects



Figure 16: The actual size in LOC plotted against the planned size



Figure 19: Tracking cumulative defect arrival against a planned Rayleigh distribution.

Steen Andersen, Peter Stegenborg Larsen, Carsten Lindholst: *Evaluation and Evolution of Navi - a Web Based Tool for Project Planning and Tracking*, Masters Thesis, Computer Science, Aalborg University, 1998. Peter Dolog, SOE, Scheduling and Rationality



XPlanner - www.xplanner.org/



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xPlanner features

Simple planning model

Virtual note cards

Support for recording and tracking projects, iterations, user stories, and tasks

Smart continuation of unfinished stories (unfinished tasks copied)

Online time tracking and time sheet generation at individual/team level

Metrics generation (team velocity, individual hours, ...)

Charts for iteration velocity, distribution of task types, dispositions, and more

Ability to attach notes to stories and tasks (with attachments)

Iteration estimate accuracy view



Rationality

Peter Dolog, SOE, Scheduling and Rationality



Rationality (from Wikipedia)

- ... a decision or situation is often called rational if it is in some sense optimal
- ... individuals or <u>organizations</u> are often called rational if they tend to act somehow optimally in pursuit of their goals
- In this concept of "rationality", the individual's goals or motives are taken for granted and not made subject to criticism, ethical or otherwise
- Thus rationality simply refers to the success of goal attainment, whatever those goals may be
- Sometimes rationality implies having complete knowledge about all the details of a given situation
- It might be said that because the goals are not important in definition of rationality, it really only demands logical consistency in choice making



Limits to Rationality

A system's users seldom know exactly what they want and cannot articulate all they know.

Even if we could state all requirements, there are many details that we can only discover once we are well into implementation.

Even if we knew all these details, as humans, we can master only so much complexity.

Even if we could master all this complexity, external forces lead to changes in requirements, some of which may invalidate earlier decisions.



Why a Rational Design Process?

the usual process of designing software is irrational - and serious problems result from this state of affairs

we would like to derive our programs from a statement of requirements in the same sense that theorems are derived from axioms in published mathematical proofs



Why this is an idealization

The requirements are incomplete and inconsistent

Many facts that become known later, so there are backtracking loops in the design process

Humans cannot manage large amounts of detail

System specs change for external reasons during the process

Using humans implies human errors

We use our favorite ideas, not ideas rationally derived from the particular requirements

It is often sensible to make suboptimal design decisions - especially for reasons of cost



Why is an idealization useful?

We can follow an idealized rational process as closely as possible, even if we cannot follow it exactly in reality

- Designers need guidance
- An ideal model is better than an ad hoc process
- A rational process provides a basis for a standard method
- Provides a model for control and review



Rational Design Process Elements

At each stage of the process, we need to know:

- What product we should work on next
- What criteria the product should satisfy
- Who should do the work
 - What information the workers should use



Illustration: Requirements Spec.

Every statement should be valid for all acceptable software systems produced

The document should be complete (any system satisfying the stated requirements must be acceptable)

Where information is incomplete the doc should say so

The document should be organized as a reference document - not as an introductory narrative



Faking the ideal process

The design process should produce the documents

in order if possible



... and then fill in with temporary gaps (noted) where information is the daps missing

even if the actual process is nonlinear



Faking the ideal process

By comparison: **Mathematical proofs** are an artifact of the end of a lot of work

not a story of the process of discovery

but can be read as a rational, linear argument or exposition of the proof

Present the **software design** the same way vso that the design document can be read as a



linear,

structured

exposition of the design



Poppendieck

In 1986, Parnas [18] equated a 'rational' design process to a 'waterfall' lifecycle, and suggests that even though such a process is impossible to follow, perhaps we should 'fake it'.

The software engineering community has gone to great effort to put the waterfall lifecycle behind it, while continuing to acknowledge that this may be the ideal lifecycle, but it is simply impossible to follow.

Perhaps it is time to acknowledge that a software engineering process which demands a detailed scope definition to be fixed at the beginning of a project is not an ideal process, but is instead a "legacy process".



Poppendieck II

It is time to admit that it is not 'ideal' or even 'rational' to start with a detailed requirements definition at the beginning of a software development process; the requirements specification should be developed as on-going part of the project.

- If we want a good system, we must allocate a significant portion of the total time for the really important activities of the project, namely requirements definition and architectural design.
- Scope management and work decomposition are simply not important during this fairly large phase of the project.
- In fact, if they are emphasized, they will tend to impede the important work that needs to be done to lay the groundwork for an excellent system.



Poppendieck III

The iterative approach is not a new or unique concept. Most software project lifecycles employ some form of iteration.

The problem is, many people still consider the waterfall lifecycle to be an 'ideal', if unattainable goal.

It's time to recognize that the software development process is fundamentally iterative, and stop trying to 'fake it'.

An iteration or two of the system should be developed to help define the architecture and address key risks.

This initial phase of the project should be expected to take perhaps 40% of the allotted timeframe.